

<u>Vickery Coal Mine</u> 2025 Complaints Register

#	Date and Time of Complaint	Method complaint was made	Complainant Details	Nature of Complaint	Action taken in response to complaint
1	06/02/2025	To DPHI Compliance Branch	Private Landowner	Complainant voiced concern about lighting	No further information required by DPHI, matter closed.
2	8/08/2025	DPHI Compliance Branch called Enviro Supt	Private Landowner	Anonymous complainant South West of VCM voiced concern about a blast fired in unfavourable conditions	Env Supt provided blast monitoring results indicating compliance to DPHI Officer over the phone. Follow up in writing provided by email correspondence.
3	8/08/2025	EPA Officer emailed Env Supt	Private Landowner	Anonymous complainant South West of VCM voiced concern about a blast that shook their house and was fired in overcast conditions	Env Supt called EPA Officer on Mon 11th and followed up in writing by email.
4	11/08/2025	EPA Officer emailed Env Supt	Private Landowner	Anonymous complainant South West of VCM voiced concern about a blast fired on 8th August.	Env Supt called EPA Officer on Mon 11th and followed up in writing by email.

Approved for publication	Role	Signature	Date
Megan Martin	Environmental Superintendent	DocuSigned by: M. M	02 December 2025